

ServSafe Alcohol Program Roll-Out Guidelines:



Massachusetts

In Massachusetts, responsible alcohol service training is voluntary. ServSafe Alcohol™ is an approved program in Massachusetts.

There are jurisdictions that may have their own guidelines or requirements.

ServSafe Alcohol online and classroom can be used except for in City of Natick, Essex County - City of Haverhill & City of North Andover where there are different server training requirements.

Middlesex county where Cambridge is located has training requirements & requires a certificate with expiration date. ServSafe Alcohol Online & Classroom can be used in Middlesex county and Cambridge.

It is best to directly contact the county or municipal liquor authority where you operate an establishment to be aware of what is required in your location.

STATE LIQUOR AUTHORITY:

Massachusetts Alcoholic Beverage Control Commission

95 Fourth Street Ste 3

Chelsea, Massachusetts 02150

Phone: 617-727-3040

Fax: 617-727-1510

Website: <https://www.mass.gov/orgs/alcoholic-beverages-control-commission>

STATE LAWS:

The laws of Massachusetts dealing with liquor are located at:

<https://malegislature.gov/Laws/GeneralLaws/PartI/TitleXX/Chapter138>